

2019-2020 Meal Plan Terms and Conditions

University Meal Plan Policy

All on-campus residents must select from Residence Life Meal Plans 1 through 6. **First semester resident Freshman are required to maintain plan 1.** Seniors, residents of University Village Townhouses, Disney and Eisenhower kitchen suites and commuter students are not required to maintain a meal plan; however, they may choose any plan. Meal Plan 6 is only available to students of Junior or Senior academic standing. Meal plans are not active during recess or break periods in excess of four (4) days such as Thanksgiving week, winter recess, spring break and summer recess.

Terms and Conditions*

1) A meal plan contract is for the academic year. The plan selected for the fall semester is automatically billed for the spring semester unless a change or cancellation is requested prior to the start of the spring semester. Plan cancellations or reductions can be made any time before the start of the semester and during business hours of the first 5 days of classes. After the fifth class day, only additions or increases are permitted. Resident Freshman may change from Plan 1 in their second semester. Any changes, additions or cancellations must comply with University Policy.

2) University meal plans in New York are exempt from sales tax. The following are required to meet exemption criteria:

- The meal plans and FREDCard are non-transferable and are for the **SOLE** use of the student to whom issued.
- Food and beverages are for personal consumption only.
- Points transactions are limited to \$50.00 per day.
- The quantity of any one item that may be purchased at any one time is limited to four, restrictions may apply.
- After the fifth day of classes, changes to a lower priced plan or cancellations are not allowed.
- No refunds can be provided unless a student officially withdraws from Fredonia.
- In order to receive a points rollover from the fall semester, you must have an appropriate meal plan for the spring semester. Unspent points may not be used to offset the cost of your spring meal plan. Unspent points at the end of the spring semester cannot be rolled over to the fall semester. No rolled over points will be refunded.

3) Meals from plans 1-4 and 6 cannot be accumulated or carried over to the following week. They can be used in a one-week period starting Sunday morning, ending with Saturday night. One meal is payment to enter each time at Cranston Marche offering all-you-care-to-eat dining.

4) Up to 2 meals may be used per meal period. Meal Periods are: Breakfast 7:00 a.m. - 11:00 a.m., Lunch 11:00 a.m. - 4:00 p.m., Dinner 4:00 p.m. - 8:00 p.m., and Late night 8:00 p.m. - 11:00 p.m.

MEAL PERIODS	SERVING TIME
BREAKFAST	7:00 a.m. – 11:00 a.m.
LUNCH	11:00 a.m. – 4:00 p.m.
DINNER	4:00 p.m. – 8:00 p.m.
LATE NIGHT	8:00 p.m. – 11:00 p.m.

5) Meal plan points are pre-paid, and purchases made with points account are deducted from your balance. One point is equal to one dollar. Points prices apply for each meal in the Cranston Marche. Retail prices apply in all other dining operations. The points value of Plan #5 is the plan cost reduced by a \$325 administrative fee. Additional points may be added to your account at any time at the FSA Office in Gregory Hall or online at myfredcard.com

6) Points are accepted at the C-Store and FREDEXpress. Points and 2 meal allowances of \$7.50 are accepted at the Willy C's, Blue Devil Grill, Cafes and Concessions. Points and one meal allowance of \$5.50 are accepted per transaction at Starbucks and Tim Hortons.

7) 5 Feed-a-friend complimentary guest meals are added to meal plans 1 through 6. These meals can be used only in Cranston Marche during normal business hours.

8) Accommodations for sick students can be made through their Resident Director.

9) FSA is able to meet the requirements for most medically prescribed diets. Students requiring such service should contact the Office of Disability Support Services. Medically prescribed diets do not waive the requirements of the University Meal Plan Policy.

10) It is the responsibility of the card holder to report any lost or stolen FREDCard to the FSA Office to prevent others from using your accounts. You may report a FREDCard lost or stolen in any of the following ways:

- Online at myfredcard.com
- In person at the FSA Office located on the first floor of Gregory Hall during normal business hours which are: Monday-Friday, 8:00a.m. to 4:30p.m. After normal business hours and on weekends, lost cards may be reported at the Convenience Store located on the first floor of University Commons.
- The first lost card will be replaced at no charge. All subsequent lost cards have a replacement fee of \$20. This fee can be paid with the FREDDebit and FREDFunds accounts. Replacement cards are available at the FSA Office and Convenience store.

11) Students may receive information concerning meal plans by contacting the FSA Office during regular business hours. According to FERPA law, with written permission from the student, detailed plan information may be released to parents or legal guardians.

12) In case of a refund, FSA will prorate meal plan usage and determine the remaining balance less a \$10 service charge.

13) Meal Plans may be suspended based upon notification to FSA from the Fredonia Student Accounts Office. Students must contact the Student Accounts Office in regard to suspended Meal Plans.

14) Tableware or other dining service property must remain in dining service facilities. Food from Cranston Marche dining must be consumed in that facility

***FSA reserves the right to alter these terms and conditions with written notification.**

1/24/2020