

**Any questions or additional information contact the Faculty Student Association Office at:
Phone: (716) 673-3417 Ext. 228 FAX: (716) 673-3348 Visit our website: fsa.fredonia.edu**

SUNY Fredonia Debit Account Terms and Conditions*

- The Debit Account is a prepaid, taxable account.
- It is the responsibility of the card holder to report any lost or stolen FREDCard to the FSA Office to prevent others from using your accounts. You may report a FREDCard lost or stolen in any one of the following ways:
 - Online at www.myfredcard.com. Log into "Manage Your Account" and select "Report Lost/Stolen Card". Once you click the "Suspend Card" button, your FREDCard will be instantly disabled.
 - In person at the FSA Office located on the first floor of Gregory Hall during normal business hours which are: Monday-Friday, 8:30a.m. to 5:00p.m. After normal business hours and on weekends, lost cards may be reported at the Convenience Store located on the first floor of University Commons.
 - Over the phone by calling the FSA Office at (716) 673-3417 Ext. 228.
 - The first card will be replaced at no charge. All subsequent cards have a replacement fee of \$15. The fee can be paid with the Debit Account.
- The Debit Account Plan has 8 options in \$100 increments, starting at \$300 up to \$1000. The option you select is charged to you on your University Billing form and can be deferred against financial aid. The average amount spent on books and supplies is between \$500 and \$600 per semester.
- Additional deposits, \$15 minimum, may be made during normal business hours at the FSA Office, 1st Floor, Gregory Hall or online at www.myfredcard.com. Deposits can also be made using ValuePorts located in Gregory Hall, Williams Center and McEwen Hall.
- **Cash withdrawals from this account are not allowed.** Any funds remaining in your Debit Account at the end of the Fall 2006 semester will be rolled over to the Spring 2007 semester. Any funds remaining at the end of the Spring 2007 semester will be rolled over to the Fall 2007 semester.
- You will receive and be billed the amount selected for Fall 2006 on the Spring 2007 University Billing form.
- **Refund of any unused balance over \$10 can be requested only at the end of the academic year, or upon separation from SUNY Fredonia. Your request must be in writing to FSA, PO Box 286, Fredonia, New York 14063-0286 within 90 days after separation from SUNY Fredonia.**
- No refunds can be provided until the end of the academic year unless a student officially withdraws from SUNY Fredonia.
- Debit accounts will be suspended for unregistered students and delinquent accounts based on notification to FSA from the SUNY Fredonia Student Accounts Office. Students must contact the Student Accounts Office to rectify suspended accounts.

***FSA reserves the right to alter these terms and conditions.**

Bookstore Refund / Exchange Policy

- ❖ **General Merchandise**, unopened electronics or unopened computer software and peripheral items purchased from the University Bookstore within 30 days from the date of purchase with the original receipt are eligible for refund or exchange. No refunds are allowed after 30 days from the purchase date. Items must be in new condition, unused and contain all original product packaging and accessories.
- ❖ **Opened** software, computer hardware, peripherals, electronic devices, DVD movies, pre-recorded videos, music, mass-market trade books, magazines, newspapers and Thompson Copy Center material may be exchanged for identical item within 14 days from the date of purchase.
- ❖ **Textbooks, study aids and related course material** purchased from the University Bookstore are eligible for refund or exchange during the first 14 days beginning with the first day of classes during each semester (eligible dates for refunds or exchanges will be posted prior to the start of each semester). New books must be unmarked, not damaged and in saleable condition. New books with sealed computer software must have original software with seal intact.
- ❖ **Refunds** on cash and check purchases will be refunded with a credit voucher that can be redeemed for cash at any time at any register throughout the store. Refunds on purchases made with credit cards or the Debit Account will only be credited with the same card (credit card or FREDCard must be presented at the time of refund).