

Textbook Pre-Pack

Allow the University Bookstore to pre-package your textbooks for you by opening your Debit Account Plan in the amount of \$600 or more. This service is free when you pick up your Pre-Pack order. *By selecting the Pre-Pack option, you will have first access to used textbooks.* To order, please check the Pre-Pack box on your Debit Account Plan Enrollment Card.

Residence Hall Survival Kit

The "University Bookstore" Residence Hall survival kit includes several popular items that on-campus students will use in their new rooms. The kit includes (1) network cable, (1) surge protection power strip, (1) coaxial cable, (4) CD-R's, (1) pack of moulding hooks, (10) Bic® pens, (1) pack assorted color highlighters, (4) Fredonia State™ spiral notebooks, (1) Fredonia State™ Academic Planner, (1) Fredonia State™ folder, (1) pack of mechanical pencils, (1) pop-up hamper, (1) laptop cooling pad and (1) USB flash media device. To order, please check the Residence Hall Survival Kit box on your Debit Account Plan Enrollment Card. The \$150 fee will be deducted from your Debit Account. Items may be substituted.

Residence Hall Delivery

Delivery of Pre-Packs and/or Residence Hall Survival Kits to your Residence Hall is available for the fall semester for a fee of \$10. To order, please check the Residence Hall Delivery box on your Debit Account Plan Enrollment Card. The \$10 fee will be deducted from your Debit Account.

To check your account balances
log onto www.myfredcard.com

Locations

Debit Account Accepted

- ◆ *University Bookstore*
- ◆ *Starbucks Coffee®*
- ◆ *Convenience Store*
- ◆ *Cafes and Concessions*
- ◆ *Marketplace at Erie*
- ◆ *Centre Pointe*
- ◆ *Cranston Marché*
- ◆ *FREDEExpress*
- ◆ *FSA Office*
- ◆ *Central Ticket Office*
- ◆ *Health Center*
- ◆ *Media Center*
- ◆ *Library*

Services

- ◆ *Vending Machines*
- ◆ *Gift Cards*
- ◆ *Guest Meals*
- ◆ *Copy Machines*



DEBIT ACCOUNT

2011-2012



Gregory Hall, SUNY Fredonia
Telephone (716) 680-6228
Visit our website: fsa.fredonia.edu

DEBIT ACCOUNT 2011-2012

On average a full-time college student should expect to spend between \$600 and \$800 on textbooks and supplies per semester. The Debit Account Plan has 9 options: \$300, \$400, \$500, \$600, \$700, \$800, \$900, \$1000, plus a \$2000 option for Fall that decreases to \$600 for Spring. The Debit Account is a prepaid, taxable account. This account offers you the convenience of purchasing items at select locations on the SUNY Fredonia Campus without carrying cash, just present your FREDCard. To open a Debit Account Plan, please fill out an enrollment card and return it to FSA, PO Box 286, Fredonia, New York 14063-0286.

CASH WITHDRAWALS FROM THIS ACCOUNT ARE NOT ALLOWED.

Any funds remaining in your Debit Account at the end of the semester will be rolled over to the next semester. In addition, you will also receive and be billed the amount selected for Fall 2011 on the Spring 2012 University eBill. See terms and conditions for details regarding refunds.

Marketplace at Erie & Cranston Marché Prices

When using your Debit Account at Marketplace at Erie and Cranston Marché, you will pay the points price plus tax.

Meal Period	Points Price	Cash Price	Savings
Breakfast	\$5.75 + Tax	\$7.21 + Tax	\$1.46
Lunch	\$6.50 + Tax	\$9.30 + Tax	\$2.80
Dinner	\$7.95 + Tax	\$11.63 + Tax	\$3.68

Lost FREDCards should be reported immediately to prevent another person from using your SUNY Fredonia Debit Account.

For additional information contact the Faculty Student Association Office at:
Phone: (716) 673-3417 Ext. 6228 Visit our website: fsa.fredonia.edu

SUNY Fredonia Debit Account Terms and Conditions*

- It is the responsibility of the card holder to report any lost or stolen FREDCard to the FSA Office to prevent others from using your accounts. You may report a FREDCard lost or stolen in any one of the following ways:
 - Online at www.myfredcard.com. Log into "Manage Your Account" and select "Report Lost/Stolen Card". Once you click the "Suspend Card" button, your FREDCard will be instantly disabled.
 - In person at the FSA Office located on the first floor of Gregory Hall during normal business hours which are: Monday-Friday, 8:30a.m. to 5:00p.m. After normal business hours and on weekends, lost cards may be reported at the Convenience Store located on the first floor of University Commons.
 - The first lost card will be replaced at no charge. All subsequent lost cards have a replacement fee of \$20. This fee can be paid with the Debit Account.
 - The Debit Account Plan option you select is charged to you on your University eBill and can be deferred against financial aid.
 - Additional deposits, \$15 minimum, may be made during normal business hours at the FSA Office, 1st Floor, Gregory Hall or online at www.myfredcard.com.
 - Refunds are only provided at the end of the academic year unless a student officially withdraws from SUNY Fredonia.
 - Refunds of any unused balance over \$10 can be requested only at the end of the academic year, or upon separation from SUNY Fredonia. The request must be submitted in writing to FSA. Requests can be submitted in person at the Gregory Hall office, by mail to FSA, PO Box 286, Fredonia, NY 14063 or on the FSA website fsa.fredonia.edu.
 - The Faculty Student Association refunds SUNY Fredonia Debit Account balances in excess of \$10 when the account has been dormant for more than one year as of June 1 each year, if a refund has not previously been requested.
 - SUNY Fredonia Debit Account Balances of \$10 or less will be held in dormancy for two years. Any dormant balance remaining after two years, as of June 1, will have fees charged equivalent to the remaining balance.
 - Debit accounts may be suspended based on notification to FSA from the SUNY Fredonia Student Accounts Office. Students must contact the Student Accounts Office in regard to suspended accounts.
 - Students may receive information concerning debit accounts by contacting the FSA Office during regular business hours. According to FERPA law, with written permission from the student, detailed plan information may also be released to parents or legal guardians.
 - *FSA reserves the right to alter these terms and conditions.
- ### Bookstore Refund / Exchange Policy
- ❖ **General Merchandise**, unopened electronics or unopened computer software and peripheral items purchased from the University Bookstore within 30 days from the date of purchase with the original receipt are eligible for refund or exchange. No refunds are allowed after 30 days from the purchase date. Items must be in new condition, unused and contain all original product packaging and accessories.
 - ❖ **Opened** software, computer hardware, peripherals, electronic devices, DVD movies, pre-recorded videos, music, mass-market trade books, magazines, newspapers and Thompson Copy Center material may be exchanged for an identical item within 14 days from the date of purchase.
 - ❖ **Textbooks, study aids and related course materials** purchased from the University Bookstore are eligible for refund or exchange during the first 5 days beginning with the first day of classes during each semester (eligible dates for refunds or exchanges will be posted prior to the start of each semester). New books must be unmarked, not damaged and in saleable condition. New books with sealed computer software must have original software with seal intact.
 - ❖ **Refunds** on cash and check purchases will be refunded with a credit voucher that can be redeemed for cash at any time at any register throughout the store. Refunds on purchases made with credit cards or the Debit Account will only be credited with the same card (credit card or FREDCard must be presented at the time of refund).